



UNITED REPUBLIC OF TANZANIA  
MINISTRY OF ENERGY  
ENERGY AND WATER UTILITIES  
REGULATORY AUTHORITY  
(EWURA)



**PUBLIC NOTICE**

**COMMENCEMENT OF THE NEW EWURA e-Service SYSTEM**

*Dodoma: 24 February 2026*

The Energy and Water Utilities Regulatory Authority (EWURA) wishes to inform stakeholders and the general public that, starting from **2nd March 2026**, all construction approvals and licence application services will be conducted through the new upgraded system known as **EWURA e-Service**.

It should be noted that the previous LOIS system will no longer be used to apply for construction approvals and licenses from 2nd March, 2026. However, the customer complaints service will still be available through the LOIS system.

**For further information, call us: 0800110030**  
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Issued by:  
**Director General**  
EWURA

